

SURREY'S SEND AREA INSPECTION

MONDAY 21ST SEPTEMBER - FRIDAY 9TH OCTOBER

What Parent Carers Need to Know



WHAT IS A SEND AREA INSPECTION?

Ofsted and the Care Quality Commission (CQC) inspect how well education, health and social care services work together to support children and young people with SEND.

A SEND area inspection looks at how well local services work together to support children and young people with special educational needs and/or disabilities (SEND), from early years through to age 25.

Inspectors will want to understand the experiences and outcomes of children and young people and their families across education, health and social care.

PARENT CARER VOICE

There are several ways you may be able to contribute:



Survey open
until 9am
30th September

Survey

Before inspectors arrive, parents and carers will be invited to complete a survey about the support their child receives. The survey and communication around it are designed by Ofsted and CQC, not the local area, and are the same for all areas they inspect. There is also a survey for children and young people and one for staff who work in Surrey.

Tracking meetings

Inspectors may select around 6 children and young people, with different needs, ages and experiences, to take part in tracking meetings. Families of these children may be invited to contribute alongside the child or young person and the professionals who know them.

FAMILY VOICE SURREY

Inspectors will meet with the local Parent Carer Forum, next Thursday during the second week of the three-week inspection. This gives us an important opportunity to make sure that the experiences and views of local families are heard.

Next Monday 28th September we have arranged 2 sessions for families to share their experiences with us. We will use your feedback to help inform what we tell inspectors. The inspection process moves quickly, so we needed to arrange this opportunity at short notice. Booking details are below.

We know that families have different experiences of SEND services. Whether things have worked well, you have faced challenges, or there are areas you would like to see improved, we want to hear from you.



Monday 28th 10:30-12:00



Monday 28th 19:00-20:30

WHAT WILL INSPECTORS LOOK AT?



During the inspection, inspectors will gather evidence about how effective provision is for children and young people with SEND in the local area. They will also evaluate how well the local authority commissions and oversees alternative provision.

- Education (including schools, nurseries and alternative provision)
- Health (including health services and support)
- Social care (including support for children and young people)
- How well services work together
- The experiences and outcomes of children and young people
- How effectively SEND services are commissioned and



PUBLIC MEETING

Under the new Area SEND inspection framework, Ofsted and the Care Quality Commission (CQC) no longer hold a public meeting for parents and carers as part of the inspection.



This is not a decision made by Family Voice Surrey or Surrey County Council. This change has been introduced by Ofsted and CQC as part of the new inspection.



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